



Important Update: Debit Card Conversion to Contactless Visa

At American National Bank Fox Cities, we strive to provide you with the best banking experience possible. In our commitment to enhancing our products and services, we have an important update regarding your debit card; we are upgrading our debit card system, and as a part of this enhancement, your current Mastercard debit card will be converted to a contactless Visa debit card.

Key Details of the Conversion:

- New Visa Debit Card:** You will receive a new Visa debit card in the mail the week of March 11, 2024. This card will replace your current Mastercard debit card, which you can continue to use until your Visa debit card is active on Monday, March 25, 2024. When you begin using your new Visa debit card, properly dispose of your Mastercard debit card by cutting it into several pieces, as it will no longer be activated.
- Activation Instructions:** Detailed instructions on how to activate your new Visa debit card will be included in the mailing on the sticker located on the front of your new card, and you will be able to set up a new PIN when you call to activate your card.
- Please Note:** If you have recurring payments set up with your existing Mastercard debit card, you will need to set that up under your new VISA debit card.
- Enhanced Benefits:** Improved customer service and reduced fraud exposure. Visa contactless transactions are just as secure as magnetic stripe transactions and are processed through the same reliable payment network. And, because you remain in control of your payment device during Visa contactless transactions, the risk of fraud is reduced.
- Additional Benefits:** You will be able to place travel alerts, lock your card if lost or stolen, and set up digital wallet; these new card management features are available from the mobile banking app.

We understand that change can be concerning, but please be assured that this conversion is designed to enhance your banking experience. If you have any questions or concerns, our dedicated customer service team is available to assist you by phone at 920.739.1040 or email at operations@anbfc.bank. Thank you for choosing American National Bank Fox Cities, we appreciate your trust in us and look forward to continuing to serve you with excellence.

Best Regards,

American National Bank Fox Cities - Operations Team

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**MEMBER
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